

Your team at Midland National

Get squared away with your **First Command team** at Midland National by calling **866-586-6555**. For specific needs, see the phone options below.

For international calls:
701-540-5275



Josh Weber

Manager National Sales Accounts

Direct: 800-736-7376

jweber@sfgmembers.com



Tami Ekrem

Internal Wholesaler

Direct: 855-611-1108

tekrem@sfgmembers.com



Johnny Houg

Business Development Manager

Direct: 844-590-2266

jhoug@sfgmembers.com

Agent Solutions - Option 2

Agent Solutions can help with website and product information, quotes and illustrations, illustration software tips, and more.

Team inbox: salesupport@life.MidlandNational.com

New Business - Option 3

The First Command New Business Team can help with questions regarding pending business requirements to approve, issue, and place policies inforce as quickly as possible.

Team inbox: FCMidland@sfgmembers.com Fax number: **877-212-1057**

Service Account Manager

Shaun Sanders

Case Managers

Tricia Jones

Chris Woodson

Shania Bye

Nis Lemthi

Underwriting - Option 3

Underwriting can help advisors with case approval estimates and underwriting-specific questions surrounding impairments, avocations and other unique risk factors.

Rob Baker rbaker@sfgmembers.com

Byron Minnich bminnich@sfgmembers.com

Korey Mooney kmooney@sfgmembers.com

Policy Change - Option 5

Policy Change can help with conversions, internal exchanges, death benefit increases and decreases, OPAs, adding and removing riders, and reinstatements.

Team inbox: pchange@sfgmembers.com Fax number: **877-841-6710**

Life Customer Contact - Option 4

Customer Contact provides support for both advisors and clients. They can help with changing beneficiaries, loan and withdrawal availability, policy cancellation, policy values, forms requests, payment modes, in-force illustrations, and policy lapse/grace.

Agents: 866-586-6555 Option 4

Clients: 800-923-3223

Email: lifecorrespondence@mnlife.com

Claims - Option 6

The Claims department can help you report an initial death or accelerated death benefit claim, check the status of a previously reported claim, and answer any related questions.

First Command is independently contracted with Midland National Life Insurance Company.

Sammons Financial® is the marketing name for Sammons® Financial Group, Inc.'s member companies, including Midland National® Life Insurance Company. Annuities and life insurance are issued by, and product guarantees are solely the responsibility of, Midland National Life Insurance Company.



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COMMAND®**
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