

Website login help



New users – For users who have not logged into a previous Midland National Website, go to IndexMax.com and select **Advisor Account Registration** in the top navigation by Account Login.



In order to register, a contract must be active in our system.

A registration form titled "Registration" at the top. Below the title is a progress bar with three steps: "1 Unique Identification", "2 Registration Setup", and "3 Login". The "2 Registration Setup" step is currently active. Below the progress bar are five input fields: "Last Name", "Date of birth (MM/DD/YYYY)", "Last 4 digits of SSN", "CRD Number", and "Policy Number". At the bottom of the form is a dark blue button with the word "Continue" in white text. A blue line with a dot at the end points from the "Continue" button towards the right side of the page.

Enter your **name, date of birth, last 4 digits of the Social Security Number, and policy number.** For the **CRD number**, an authorized person named by the firm in the Registered Investment Advisor (RIA) onboarding agreement will input the RIA's CRD number. An Investment Advisor Representative (IAR) will input their individual CRD number.

Click Continue.

Next step:

1. Enter information in the required fields. You must fill out all fields correctly, so double check all fields before clicking **Submit**. See special requirements for User Name and Password fields.
2. **Check the “Please accept terms and conditions” box after reading the Terms and Conditions (click the link to read).**
3. Click **Register**.

The image shows a registration form titled "Registration" with a progress bar at the top. The progress bar has three steps: 1. Unique Identification (marked with a green checkmark), 2. Account Information (marked with a blue circle and the number 2), and 3. Login (marked with a grey circle and the number 3). The form fields include: Username (with a note "At least 8 characters (no special characters or spaces)"), Email Address, Confirm Email Address, Security Question 1, Security Answer 1, Security Question 2, Security Answer 2, Password, and Confirm Password. At the bottom, there is a checkbox for "I'm not a robot" with a reCAPTCHA logo, a checkbox for "Please accept terms and conditions.", and a blue "Register" button. Annotations with arrows point to the form: one points to the Username field with the text "Complete all required fields", another points to the reCAPTCHA checkbox with the text "This is a commonly used security measure to keep your information safe.", and a third points to the "Please accept terms and conditions." checkbox with the text "Read and check this box to proceed."

Registration

Unique Identification Account Information Login

Username
At least 8 characters (no special characters or spaces)

Email Address

Confirm Email Address

Security Question 1

Security Answer 1

Security Question 2

Security Answer 2

Password

Confirm Password

☐ I'm not a robot

reCAPTCHA
Privacy - Terms

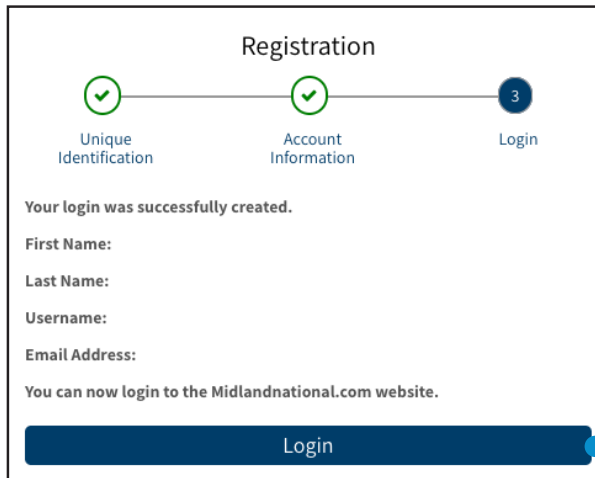
☐ Please accept terms and conditions.

Register

Complete all required fields

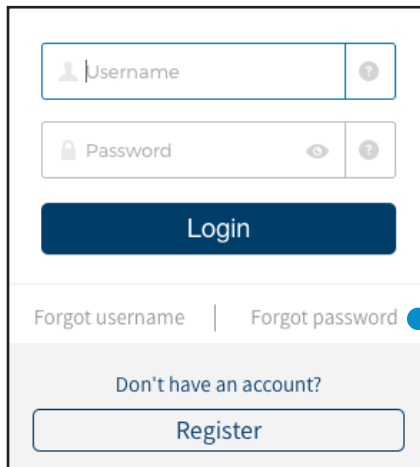
This is a commonly used security measure to keep your information safe.

Read and check this box to proceed.



The screenshot shows a 'Registration' page with a progress bar at the top. The progress bar has three steps: 'Unique Identification' (marked with a green checkmark), 'Account Information' (marked with a green checkmark), and 'Login' (marked with a blue circle containing the number 3). Below the progress bar, the text reads: 'Your login was successfully created.' followed by labels for 'First Name:', 'Last Name:', 'Username:', and 'Email Address:'. Below these labels is the text: 'You can now login to the Midlandnational.com website.' At the bottom of the page is a dark blue button labeled 'Login'.

4. A registration confirmation page will appear. Click login to access the Midland National website.



The screenshot shows a login page with two input fields: 'Username' and 'Password'. The 'Username' field has a user icon on the left and a question mark icon on the right. The 'Password' field has a lock icon on the left, an eye icon in the middle, and a question mark icon on the right. Below the input fields is a dark blue button labeled 'Login'. Below the 'Login' button are two links: 'Forgot username' and 'Forgot password'. Below these links is a link that says 'Don't have an account?' followed by a button labeled 'Register'.

5. If at any time in the future you forget your username and/or password, be sure to click on **Forgot username or password** under the **Login** button for assistance.

For additional assistance logging into the MidlandNational.com website, call our support team at 866-373-8150.

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